



2023-2024 Miami Dade College International Student Health Insurance Program Frequently Asked Questions

How do I enroll in the coverage?

Students can enroll online at www.insuranceforstudents.com/mdc by entering their date of birth and selecting "enroll". Students may also enroll by mailing a completed enrollment form & payment to the address at the bottom of the enrollment form.

When is insurance effective?

Annual: 8/15/2023 to 8/14/2024

What is the name of the insurance company?

UnitedHealthcare Insurance Company

How do I receive my Medical ID Card?

You will receive a Welcome Email from UnitedHealthcare Student Health with information on creating a UHCSR online account. From the Insurance for Students website – go to Program Tools – Click ID Card.
NOTE: ID cards for the 2023-24 school year will be available in August 2023

What does the insurance cover and what are the exclusions?

Students can view "Summary of Benefits & Coverage" online at www.insuranceforstudents.com/mdc

How do I find a local medical provider (physician/hospital)?

The Preferred Provider Network for this plan is UnitedHealthcare Choice Plus
Scan the QR code or click the link below to search for providers:
[UnitedHealthcare Choice Plus](#)



For Non-Emergency Care: *Select a Provider* from *Find Care by Category* – Select: *Places*
Then search one of following: *Primary Care Clinic * Convenience Clinic * Urgent Care Clinic*

TelaDoc

Your plan provides access to a licensed doctor 24/7 by phone or video at \$-0- charge to you.
Call 855-870-5858 or Download the [HealthiestYou App](#)

How do I file a claim?

When you present your medical ID card to a provider most providers will submit claims directly to the insurance company. You can download a claim form from Program Tools on your IFS dashboard.
Claims Customer Service Phone #: 1-888-251-6253

***Download the UnitedHealthcare Student Mobile App – allows easy access to:
Search for Providers / View ID Card / View Claims***



The UHCSR app is available for download.



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