2024-2025 Miami Dade College
International Student Health Insurance Program
Frequently Asked Questions

How do I enroll in the coverage?

Students can enroll online at www.insuranceforstudents.com/mdc by entering their date of birth and selecting "enroll". Students may also enroll by mailing a completed enrollment form & payment to the address at the bottom of the enrollment form.

When is insurance effective?
Annual: 8/15/2024 to 8/14/2025

What is the name of the insurance company?
UnitedHealthcare Insurance Company

How do I receive my Medical ID Card?

You will receive a Welcome Email from UnitedHealthcare Student Health with information on creating a UHCSR online account. You may also visit www.insuranceforstudents.com/mdc and select "Program Tools" and "ID Card".   Make sure to keep a copy of your id card in your wallet and take a picture of the front and back of your id card with your phone.
NOTE: ID cards for the 2024-25 school year will be available in August 2024

What does the insurance cover and what are the exclusions?

Students can view "Summary of Benefits & Coverage" online at
www.insuranceforstudents.com/mdc

How do I find a local medical provider (physician/hospital)?

The Preferred Provider Network for this plan is UnitedHealthcare Choice Plus
Scan the QR code or click the link below to search for providers:
UnitedHealthcare Choice Plus

TelaDoc
Your plan provides access to a licensed doctor 24/7 by phone or video at $-0- charge to you.
Call 855-870-5858 or download the **HealthiestYou App**

How do I file a claim?
When you present your medical ID card to a provider most providers will submit claims directly to the insurance company. You can download a claim form from Program Tools on your IFS dashboard.
Claims Customer Service Phone #: 1-888-251-6253

Download the UnitedHealthcare Student Mobile App – allows easy access to:
Search for Providers / View ID Card View Claims

The UHCSR app is available for download.
Available on the App Store
Google play